

TECHNICAL REQUIREMENTS TO ATTEND EIPM ONLINE SESSIONS

DEVICE & BROWSERS:

Computer:

- 1GB RAM free
- Computer screen resolution > 1024*768 pixels
- Internet Browser installed (see below for specific browser requirements)
- Headset or microphone + loudspeakers
- Webcam (recommended)

Supported web browsers with the virtual class:

- Chrome v79 or higher
 - Firefox v79 or higher
 - Edge v80 or higher*
 - Safari v14 or higher*
- *in case of malfunction, please use Chrome or Firefox*

We highly recommend using CHROME, EDGE or FIREFOX with the following setup:

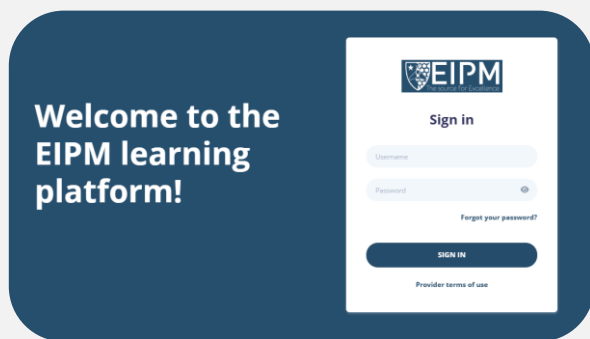
- Microphone allowed
- Camera allowed
- Cookies allowed
- Javascript allowed
- No pop-up blocker

VIRTUAL CLASSES:

- EIPM default virtual class tool - **ZOOM**
 - Join from browser possible (no need to download the Zoom app)
- EIPM alternative virtual class tool - **TEAMS** (upon company request)
- please consult the following pages for related specs

E-MODULE SCORM FORMATS:

- Scorm 2004
 - EIPM's default & recommended format
- Scorm 1.2
 - Scorm 1.2 e-modules can be supplied should client LMS not accept the upgraded 2004 format



EIPM LMS

LMS access:

- link: <https://academy.eipm.org/>
- security: 2-factor authentication (2FA) is required

PASSWORD REQUIREMENTS:

To ensure compatibility with **2FA** your LMS password must respect the following criteria

- 14 characters minimum
- must include 3 different characters out of these 4 types:
 - uppercase (CAPITALS)
 - lower case (non-capital letters)
 - numbers
 - special characters
- a character cannot be used more than twice consecutively (XX is fine, XXX is not)

2FA (2-FACTOR AUTHENTICATION):

Common AUTHENTICATOR apps for your smartphone:

Microsoft Authenticator



- best for Microsoft accounts

Google Authenticator



- best for Google accounts

Aegis Authenticator



- best for Android

- when connecting to the LMS, after entering your USERNAME and PASSWORD, you will be asked to SIGN IN with your SECURITY CODE
- open the AUTHENTICATOR app on your smartphone, the app will generate a temporary code
- type this code on the LMS sign in page



ZOOM - virtual class tool

System requirements

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in, USB plug-in, or wireless Bluetooth
- A webcam

Supported operating systems

- macOS X with macOS X or later
- Windows 10 Home, Pro, or Enterprise (S Mode is not supported)
- Windows 7 / 8 or 8.1
- Ubuntu 12.04 or higher
- Mint 17.1 or higher
- Red Hat Enterprise Linux 6.4 or higher
- Oracle Linux 6.4 or higher
- CentOS 6.4 or higher
- Fedora 21 or higher
- OpenSUSE 13.2 or higher
- ArchLinux (64-bit only)

Supported tablet and mobile devices

- iOS and Android devices
- Blackberry devices
- Surface PRO 2 or higher, running Windows 8.1 or higher

Supported browsers

- Chrome: within 2 versions of current version
- Firefox: within 2 versions of current version
- Safari: within 2 versions of current version
- Edge: within 2 versions of current version

Processor and RAM requirements

	Minimum	Recommended
Processor	Single-core 1Ghz or higher	Dual-core 2Ghz or higher (Intel i3/i5/i7 or AMD equivalent)
RAM	N/A	4 Gb

Bandwidth requirements

Recommended bandwidth for meeting attendees:

- For panellists video on:
 - ~600kbps (down) for high-quality video
 - ~1.2-1.8Mbps (down) for 720p HD video
 - ~2-3Mbps (down) for 1080p HD video
- For screen sharing only (no video thumbnail): 50-75kbps (down)
- For screen sharing with video thumbnail: 50-150kbps (down)
- For audio VoIP: 60-80kbps (down)



TEAMS - virtual class tool

System requirements

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in, USB plug-in, or wireless Bluetooth
- A webcam

Supported operating systems

- Windows 10 or 11
- macOS X – one of the 3 most recent versions

Supported tablet and mobile devices

- Android devices – one of the 4 most recent versions
- iOS devices – one of the 2 most recent versions

Supported browsers

- Chrome: the latest version plus 2
- Firefox: the latest version plus 2
- Safari: the latest version plus 2
- Edge: the latest version plus 2

Processor and RAM requirements

	Minimum	Recommended
Processor	Single-core 1Ghz or higher (PC) / Intel Core Duo processor (Mac)	Dual-core 2Ghz or higher (Intel i3/i5/i7 or AMD equivalent)
RAM	N/A	4 GB

Bandwidth requirements

Recommended bandwidth for meeting attendees:

- For panellists video on:
 - 500kbps (down) for 360p peer-to-peer HD video
 - 1.2-1.5Mbps (down) for 720p-1080p peer-to-peer HD video
 - 1-2Mbps (down) for 1080p group HD video
- For screen sharing only (no video thumbnail): 50-75kbps (down)
- Peer-to-peer audio calling and screen sharing: 130kbps (down)
- For audio VoIP: 30kbps (down) peer-to-peer audio calling